

How Can YOU Benefit

Reduced Costs
Efficient Processes
Effective Employee Involvement
Task Monitoring
Timely Reminders
Better Support
Better Time Management
Comparative Analysis
Audit Trail
Reduced Paper Waste
Customer Satisfaction
Supplier Management
Rich Reporting Functionality

One solution for many reoccurring issues

Real Value for Money
People Centered
Compliance Oriented
Data Integrity
Information Availability
Data Confidentiality

Quality Support System



Contact Us

Synectics Ltd.
Tel: +35722780888
Fax: +35722780558
P.O. Box 20020 CY-1600
Contact Persons:
Ms Rodoula Avgousti
E-mail: rodoula@synecticsconsulting.com
Ms Popi Tsiakka
E-mail: popi@synecticsconsulting.com
URL: www.QSSystem.com



Why QSS

Twice funded by the Cyprus Research Promotion Foundation as a highly innovative product, the "Quality Support System" (QSS) is a software especially developed to support Organisations certified or in the process of getting a certification for the implementation of an International Standard (ISO 9001, HACCP, ISO 14001, OHSAS 18001 etc).

The survival of enterprises around the world relies on the ability of offering **quality** products and services, maximising **customer satisfaction** and safeguarding the **competitiveness** of the enterprise itself.

QSS can help your Organisation achieve all this by offering supporting functionality like efficient document management and supply chain management while at the same time eliminating time consuming and human resource intensive procedures required for the certification and monitoring processes.

Reduced cost in time and resources can be achieved by employing features of the software such as:-

- Workflow
- Real time alerts
- Electronic Document Management
- Personalised Menu
- Access Control Management
- Multilingual Interface
- Parameterisation
- Historical Data
- Reporting

Your Problem - Our solution

<i>Your Problem</i>	<i>Our Solution</i>
<i>Employee Involvement</i>	System Personalisation Access Control Management Alerts and Notifications Task Management Electronic Assignments Action Ownership
<i>Time Constraints and tight deadlines</i>	Alerts and Notifications Faster Information Management
<i>Resource Availability</i>	Easy Task Assignment and Monitoring Electronic Workflow Self-service for system users
<i>Infrastructure Maintenance and Monitoring Costs</i>	Reduced paper use Less Resources Required Automatic Alerts Reporting Incident Management
<i>Implementation of Multiple Standards</i>	Document Categorisation Parameter Driven Document Management
<i>Inefficient paper based procedures</i>	Document Management Workflow Electronic Assignment and Notifications
<i>Supply Chain Management</i>	Supplier Management Customer Management Human Resource Management
<i>Inefficient follow-up actions</i>	Task Assignment Action Ownership Alerts Status Monitoring Incident Reporting
<i>Geographical disparity</i>	Web application Single Central Installation
<i>Low budget for the acquisition of new hardware</i>	Runs on Windows Oracle Server MS SQL Server
<i>Data Security , Access Control</i>	Access Control Management Information Security Management
<i>Multi ethnicity staff</i>	Multilingual Interface

QSS Modules

- Document Management
 - Document Categorisation
 - Revision Management
 - Change Request Management
 - Tracking Document Distribution
 - Electronic
 - Hard Copies
- Quality Management
 - Audit Management
 - Internal
 - External
 - Audit Result Management
 - Auditor Details
 - Incident Management
 - Internal
 - Customer Related
 - Supplier Related
 - Infrastructure Related etc
 - Preventive / Corrective Actions
- Infrastructure Management
 - Infrastructure Items
 - Maintenance Management
- Task Manager
 - Alerts
 - Notifications
 - Task Monitoring
 - Interaction with all modules of the system
- Human Resource Management
 - Employee Management
 - Employee Details
 - Medical History
 - Position History
 - Leave Management
 - Applicant Management
 - Contact Details
 - Interview Management
- Customer Management
 - Organisation Details
 - Projects
 - Products
- Supplier Management
 - Organisation Details
 - Products
 - Evaluations
- Knowledge Management
 - Knowledge Sharing

